



YHA Cambridge – Access Statement

Introduction

In the heart of this lively, historic university town lies YHA Cambridge; a newly refurbished hostel which is perfect for groups and individuals. Just a mile from the city centre, the hostel is ideally located in a quiet residential area and provides easy access to the main attractions, restaurants and shopping.

We aim to cater for the needs of all visitors in this 122-bed hostel; a three-storey building located just a stone's throw from the train station. We have three en-suite bedrooms on the ground floor. One of these rooms is accessible with an accessible bathroom.

We look forward to welcoming you. If you have any queries or require any assistance please phone 01629 592700 or email customerservices@yha.org.uk. You can also take a virtual tour of our hostel at www.yha.org.uk/hostel/cambridge.

Pre-Arrival

- The nearest rail station is Cambridge and is within half a mile of the hostel.
- The nearest bus stop is Railway Station or Hills Road which are both within half a mile of the hostel.
- Taxis can be caught from the rail station, although not all are accessible. Accessible taxis can be booked in advance.
- The approach to the hostel is on a level, paved main road with dropped curbs outside of the hostel.
- Cambridge has a Dial a Ride service which provides transport for individuals and groups who have difficulty accessing public transport. For more details email camdar05@hotmail.co.uk or call 01223 506 335.
- The nearest shop-mobility scheme Grafton Centre (1.4 miles), Grafton Centre/East Car Park, Cambridge CB1 1PS. 0117 922 6342.
- The hostel's details can be seen on YHA's website: www.yha.org.uk.
- You can contact the hostel by phone or e-mail (details at the end of document).

Car Parking and Arrival

Unfortunately we do not have parking at YHA Cambridge; however there is one blue badge parking bay outside the front of the hostel. The space is not completely level as it is on a slight incline. Please let us know if you would like us to reserve this space for you

when booking (blue badge holders only). If you let us know what time you are coming we will do our best to provide assistance moving to and from cars.

Further parking spaces can be found nearby on Devonshire Road. This is paid parking with a maximum stay of two hours from Monday to Saturday from 9am to 5pm. There is also a handy drop off point directly in front of the hostel, with dropped kerbs.

Access into the hostel from the pavement is up five steps or along a ramp. Both are paved and have handrails. The ramp also has a gate at the bottom and at the top, so please let the reception know when you may be arriving and we will be happy to open these and provide any other assistance. The area is well lit with street lighting.

Main Entrance & Reception

From the top of the ramp or stairs, access into the hostel is through a level threshold, with a manual, single leaf glazed door which opens outwards.

The reception desk is located on the ground floor and has a lower level serving section and an induction loop. This area is open plan and includes the main dining and café bar area. This area is level, well lit with ceiling lights and has polished timber flooring throughout.

There is plenty of space for a wheelchair user to manoeuvre, and there is a selection of low soft chairs with arm rests, straight back chairs without arm rests and bench seating.

The reception at YHA Cambridge is open 24 hours a day should you need any assistance during your stay.

Public Areas

Halls and Corridors

There is a good colour contrast to the floor, walls and doorways throughout the building. The corridors are well-lit with ceiling lights, and the floor is covered with threaded carpet.

YHA Cambridge does not have a lift; all upper floors are accessed via a staircase, with a bannister to the first floor and handrails on right and left hand sides above that.

WCs

We have one unisex adapted WC available on the ground floor. Access is via a gently sloping ramp (1:15) from the dining areas.

It is well-lit with fluorescent lighting, has non-slip flooring and lever taps and it is fitted with grab rails. It has left handed transfer.

Café Bar

The café bar is linked to the reception. This has a high level service desk but menus are available on tables and table service is available on request.

We have a combination of soft and hard seating in this area, including benches with handles. All furniture can be moved, please ask a member of staff if you need help with this.

Lounge

The lounge is on the ground floor and there is level access via the reception area. There is access via the ground floor bedroom area, where there is one shallow step up.

The lounge has carpeted floors and a range of soft seating, with and without armrests. All furniture can be moved and a member of staff will be happy to help with this if needed. The room is well-lit by natural light during the day and lit by ceiling lighting at night.

Self-catering kitchen

The self-catering kitchen is located on the ground floor and has level access via the lounge. This room is fitted with hard flooring, three cookers with drop down doors and electric hobs, three sinks, kettles and toasters. One of the kitchen units is at a lower level. Plates and dishes are stored in high shelves but can be moved to a lower cupboard; please just ask if you would like this.

Hard seating (bench style) and tables are positioned in the middle of the kitchen for self-catering diners. The floor is level throughout and covered with laminate, and the kitchen is well-lit with ceiling lights.

Laundry & Drying Facilities

The laundry room is located on the ground floor, next to the self-catering kitchen and has level access via the lounge. This room has a washer and dryer. This is a small room with limited space for wheelchair users to manoeuvre.

Bedrooms

All rooms without en-suite have a washbasin. Unless otherwise stated, all bedrooms have bunk beds. All bedrooms are carpeted and well-lit with ceiling and individual bunk lights. All bedding is provided.

Ground Floor

- One 4-bedded accessible room with accessible en-suite. The bedroom contains a double bed with a single bunk over the top and a single bed. The ensuite bathroom has

a wheel-in shower fitted with grab rails and fold down shower seat. Transfer onto the toilet and shower chair is right handed.

- One 5-bedded en-suite room
- One 4-bedded en-suite room.
- One 2-bedded en-suite room.

First Floor

- Five 2-bedded rooms.
- Five 4-bedded rooms.
- Two 6-bedded rooms.
- Two 2-bedded en-suite rooms.
- Two 4-bedded en-suite rooms.
- One 6-bedded en-suite room.

Second Floor

- One 2-bedded room
- Three 4-bedded rooms
- Two 4-bedded en-suite rooms
- One 4-bedded room with en-suite WC
- Four 6-bedded rooms

Bathrooms

All of the bathrooms have fluorescent lighting and non-slip flooring. The standard showers have a step up to enter.

First Floor

- Six WCs accessed from the corridors.
- Five showers accessed from the corridors.

Second Floor

- Five WCs accessed from the corridors.
- Five showers accessed from the corridors.

Grounds & Gardens

We have an outdoor seating area which has level from the café bar area over a level door threshold. There are double leaf glazed doors opening outwards. This area is paved with patio slabs with a border of gravel, and has a range of picnic bench style seating. The cycle store is also located in the back, left-hand corner of the patio.

Additional Information

- We do not permit pets, but assistance dogs are very welcome.
- We do not permit smoking anywhere in the hostel.
- The reception is staffed 24 hours.
- Emergency lighting and fire alarms fitted. We ensure that all guests are evacuated in the event of fire or any emergency requiring evacuation. Arrangements for guests needing assistance to evacuate in case of fire should be discussed beforehand
- Evacuation procedures shown on information board in each bedroom.
- Mobile phone reception is good within immediate vicinity.
- Wi-Fi internet connection is available to guests.

Contact Information

- Address: YHA Cambridge, 97 Tenison Road, Cambridge, CB1 2DN.
- Telephone: 0345 371 9728
- E-mail: cambridge@yha.org.uk.
- Ordnance Survey Map 154; Grid reference TL460575.
- Hours of operation: Reception is open 24 hours.
- Local buses: Stagecoach Citi buses 1, 3, 7 and 8 serve bus stops close to the hostel. For more information see the [Stagecoach website](#).
- Local accessible taxis: Andy Cabs - 01223 571 144; United Taxis - 01223 313 131.

We welcome your feedback to help us to continue making improvements. Please contact us directly if you have any queries or if you would like to make any comments.